

# HOW TO BOOK YOUR HOLIDAY

## **CHALETS & CARAVANS**

You can book on-line at [www.trenanceholidaypark.co.uk](http://www.trenanceholidaypark.co.uk) Please note this is a request booking and not confirmed until processed by the Booking Office.

Or you can send the completed booking form, enclosing a deposit of £50 per week per Chalet/ Caravan to our Booking Office.

If the booking starts within 28 days, then full payment should be enclosed.

Please make cheques payable to: **Trenance Holiday Park**. Most major credit cards accepted.

Bookings may start on any day of the week, but must be of a minimum of 3 days. However during the period 17th July to 4th September bookings are only accepted for a minimum stay of 7 days, starting and ending on a Saturday. Bookings are from 3pm on the day of arrival to 10.30am on the day of departure.

**BOOKINGS FROM FAMILIES/COUPLES ONLY. NO SINGLE SEX OR UNEVEN GROUPS.**

We reserve the right to refuse any potential booking.

## **TOURING & CAMPING**

You can book on-line at [www.trenanceholidaypark.co.uk](http://www.trenanceholidaypark.co.uk) Please note this is a request booking and not confirmed until processed by the Booking Office

Or you can send the completed booking form, enclosing a deposit of £20 plus £1.50 booking fee a total of £21.50.

The £20 will be deducted from your final balance, the £1.50 is to cover the cost of administration.

If the booking starts within 28 days, then full payment should be enclosed.

Touring and Camping bookings are from 2pm on the day of arrival to 12 noon on the day of departure.

Bookings must of a minimum stay of 3 days and can start on any day of the week. However during the period 17th July to 14th August bookings are only accepted for a minimum stay of 7 days, starting and ending on a Saturday.

Tents/Caravans must be able to fit within a 20ft.x20ft pitch. Larger units by special arrangement only.

**BOOKINGS FROM FAMILIES/COUPLES/SINGLES ONLY. NO SINGLE SEX OR UNEVEN GROUPS**

We reserve the right to refuse any potential booking.

## BOOKING CONDITIONS 2010

1. The balance amount of your holiday is due 28 days before the start of your holiday.
2. If payment is not received by the due date, the booking will be considered cancelled. The Park will be free to re-let the accommodation/pitch. Deposit monies will not be refunded by the Park.
3. Caravans/Chalets/Pitches should be occupied within 24 hours of the due arrival date. If the Park has received no notification of a delay in your arrival, the Park will be free to re-let the accommodation/pitch No monies will be refunded by the Park.
4. Cancellation. We recommend that visitors take out Cancellation Insurance (see enclosed leaflet) Only monies covered by insurance can be refunded .
5. Changes to a booking will incur a charge of £10.
6. Cheques returned by the Bank un-cleared, will incur a £10 charge.
7. No refunds are given for early termination of your stay.
8. The person signing the booking form is deemed to be responsible for ensuring that only those listed on the form occupy the accommodation/pitch. The number of persons not to exceed the stated number of berths.
9. If in the opinion of the Proprietors any party is guilty of excessive noise, unclean behaviour or conduct prejudicial to the well being of other visitors; the Proprietors may re-take possession of the accommodation or pitch, and refund any monies only at their discretion. Visitors will be held liable for any damage to Park property.
10. Parents/Guardians are responsible for the conduct of their children whilst on the Park.
11. Some facilities advertised may not be operating early or late in the season.
12. NO DOGS. In the interests of all visitors dogs are not permitted in our accommodation or on our pitches

For more information please go to F.A.Q. section on our website homepage [www.trenanceholiday.co.uk](http://www.trenanceholiday.co.uk)

**CHALETS ARE EQUIPPED WITH DUVETS & PILLOWS**

**CARAVANS ARE EQUIPPED WITH BLANKETS & PILLOWS**

**VISITORS ARE REQUESTED TO BRING THEIR OWN BED LINEN, TABLE LINEN & TOWELS.**